

CATALOGUE

2023 / 2024



sublime materials, ultimate comfort.

CAMPA
becomes

intuis
SIGNATURE





WHEN CAMPA BECOMES INTUIS SIGNATURE

Today, Campa is becoming Intuis Signature, drawing on 60 years of experience and expertise to position itself at the pinnacle of interior design with its exceptional radiators.

A worthy heir, the Signature range builds on the brand's fundamentals: combining design with technology for unrivalled thermal comfort.

Intuis Signature now offers a fully redesigned and resized line, focused on exceptional materials, equipped with a new technological leap forward given the integration of the latest generation of control: nativ.

Nativ is an effective regulation solution that automatically reduces consumption during peak hours to encourage the use of electricity that is as low in carbon as possible. It is easily connectable using the Intuis Connect gateway.

Intuis Signature: sublime materials, ultimate comfort.

intuis
SIGNATURE



AT THE HEART OF
THE MATERIAL...

ORIGINE FRANCE GARANTIE

Local production and eco-responsibility

For 60 years, the Intuis group has been strongly committed to maintaining jobs in France and protecting the unique expertise of our regions.

All intuis Signature radiators are 85% certified by Origine France Garantie. Origine France Garantie certification provides consumers with a guarantee, verified by an independent body, that the essential characteristics of the product are produced in France and that between 50% and 100% of its unit cost price is purchased locally.

Mastery of the manufacturing processes enables us to control all the key stages of production and ensure consistent quality not only in assembly but also in the finishing of the products.

Production processes are optimised to minimise residual materials and reuse any waste products as much as is possible.

We systematically favour short supply routes for our raw materials.



The intuis Signature hallmark - the fabric label discreetly integrated into the back of each radiator, attests to its Origine France Garantie certification and its quality



BYCert. 6020118

In Fismes, passionately committed

When you choose Intuis Signature products, you are making a commitment to responsible corporate citizenship and placing your trust in the French building industry's professional sector of excellence.

Providing sophisticated products with a sophisticated design, Intuis Signature combines innovation and respect for tradition, where the human touch guarantees quality.

Located in Fismes, in a former hydroelectric power station with its mill and museum, the production reflects French expertise that has always been recognised and appreciated.



Fismes (Champagne Ardenne region)

THE BEAUTIFUL PART OF DESIGN...

Technological design

Intuis Signature designers have put all their expertise into this revamped line which, in keeping with the brand's DNA, combines use and aesthetics, with timeless materials fashioned for high technological performance.



Get inspired, simplify and harmonise

The new Intuis Signature line focuses on three exquisite materials: glass, ceramic and lava stone. With rounded corners and meticulous graphics.

All vertical radiators are aligned at the same height, giving them a decorative dimension that is ideal for visual integration in any room, from the living room to the bathroom. Skirting board radiators have also been redesigned to fit perfectly under your windows.



DUAL EFFECT



The principle of **dual effect®**, a scientific process patented by Campa, is based on cutting-edge technology making optimum use of the remarkable thermophysical qualities of the most efficient materials.

The surface emitter provides gentle warmth that heats the entire surface of the radiator front. For enhanced performance, the active front is combined with two independent, complementary heating elements managed by a high-precision control system.

Innovation at the heart of materials

NEW THERMOSTAT

nativ



More individual functions for greater comfort and reduced energy consumption

- Synchronisation of radiator operating modes

Set temperature, heating schedule, presence detection, lock, etc are adopted by all radiators synchronised with each other.

- Manual heating schedule

Programme the temperature of each room precisely throughout the day.

- Auto planning

Automatic heating schedule based on detected presence and absence patterns.

- Access control to setting functions by PIN code or present management,...

- Demand-response peak periods

Automatic adaptation of heating mode during periods of high demand on the electrical installation.

More connectivity, giving a range of other uses

- Controllable using the the intuitis connect with Netatmo App
- Via combination with the intuitis connect* gateway (one per dwelling).
- Or by integrating it into an installation connected using existing modules.
- Compatible with certain gateway hubs (contact us for more info)

**Intuis connect gateway*



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MATERIAL THAT EVOKES EMOTION...



Each material tells a story

Campaver

Emblematic of the expertise it has inherited, Campaver remains a historic glass range since appearing on the market in the 1970s as a technological benchmark with a thousand mirror effect. A perfect combination of design and efficiency, its timeless brilliance and transparency are available in a range of contemporary finishes including astrakhan black, white lily and mirror effect.

Naturay

Nature in its raw state, the Naturay range in lava stone draws its raw material from the volcanic quarries of Auvergne. In its Raw Lava, White Lava and Greige versions, it pays homage to the geological traces of past tectonic activity.

Keramos

The ceramic range, from the Greek Keramos, showcases ancestral expertise that is in vogue now more than ever in the world of decoration. Its Terre de Mars, White Marble and White Slate finishes combine high performance, consistency and durability.



LIVING SPACES

CAMPAVER nativ

GLASS

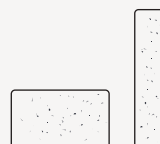
p. 14



NATURAY nativ

LAVA STONE

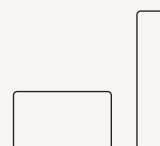
p. 24



KERAMOS nativ

CERAMIC

p. 34



BATHROOM

CAMPAVER BAINS nativ

GLASS

p.



HUG nativ

GLASS/CERAMIC/LAVA STONE

p. 54



HOLIDAY

GLASS/CERAMIC

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ELITE

GLASS/CERAMIC

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TECHNICAL DETAILS

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L'ORIGINAL
CAMPAVER

50 ANS
D'EXCELLENCE

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LIVING SPACES

CAMPAVER nativ





sublime materials, ultimate comfort.

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Living
spaces

CAMPAVER nativ

HORIZONTAL, VERTICAL AND SKIRTING BOARD



BY Cert. 6020119

SMART RADIATOR WITH ACTIVE TEMPERED GLASS FRONT DOUBLE EFFECT: CONTROLLED INERTIA AND GENTLE HEAT

. Tempered glass front

. New nativ interface

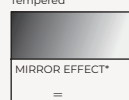


- Colour graphic display
- Demand-response for peak times
- Synchronisation between devices

. Absence detection

. Open window detection

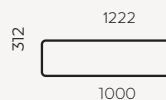
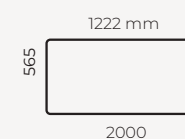
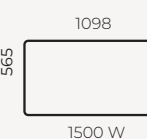
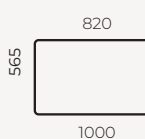
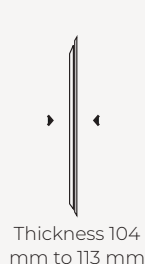
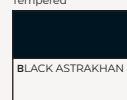
Tempered



Tempered



Tempered



*Mirror effect models are only available in vertical versions

CAMPAVER nativ VERTICAL
- Black astrakhan - 1000W



INNOVATION AT THE CORE OF OF MATERIALS



CAMPAVER nativ HORIZONTAL
- White Lily - 1000w



CAMPAVER nativ VERTICAL
- Mirror effect - 1000W



CAMPAVER nativ VERTICAL
- White Lily - 1000W





CAMPAVER nativ SKIRTING BOARD
- Black astrakhan - 1000W



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LIVING SPACES

NATURAY nativ





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Living
spaces

NATURAY nativ
HORIZONTAL AND VERTICAL



SMART RADIATOR WITH ACTIVE LAVA STONE FRONT DOUBLE

EFFECT: CONTROLLED INERTIA AND GENTLE HEAT

. Solid lava stone front from a quarry in the Puy de Sancy in Auvergne, making each appliance unique

. New nativ interface

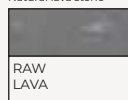


- Colour graphic display
- Demand-response for peak times
- Synchronisation between devices

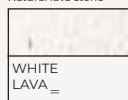
. Absence detection

. Open window detection

Natural lava stone



Natural lava stone



Natural lava stone



Thickness
115 mm to 128 mm

450 mm



1000

450 mm



1500 W

550 mm



2000

820



1000

1098



1500 W

1222



2000



NATURAY nativ HORIZONTAL
- White Lava - 1000W



NATURAY nativ VERTICAL
- Raw Lava - 1000W






MATERIAL WITH CHARACTER

NATURAY nativ HORIZONTAL
- White Lava - 1000W





NATURAY nativ HORIZONTAL
- Greige - 1000W



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LIVING SPACES

KERAMOS nativ





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Living
spaces

KERAMOS nativ
HORIZONTAL AND VERTICAL



SMART RADIATOR WITH ACTIVE CERAMIC FRONT

DUAL EFFECT: CONTROLLED INERTIA AND GENTLE HEAT

. Ceramic front

. New nativ interface



- Colour graphic display
- Demand-response for peak times
- Synchronisation between devices

. Absence detection

. Open window detection

Ceramic



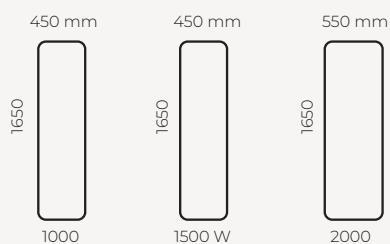
Ceramic



Ceramic



Thickness
112 mm to 117 mm







THE BEAUTIFUL PART OF DESIGN

KERAMOS nativ VERTICAL
- Terre de Mars - 1000W





KERAMOS nativ VERTICAL
- White slate - 1000W



KERAMOS nativ HORIZONTAL
- White marble - 1000W





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BATHROOM





sublime materials, ultimate comfort.

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Bath
room

CAMPAVER BAINS nativ



BV Cert. 4020118

FAN-POWERED TOWEL WARMER WITH ACTIVE FRONT IN TEMPERED GLASS FINISH

. Tempered glass front

. New nativ interface



- Colour graphic display
- Automatic switch-off for peak hours
- Synchronisation between devices

. Absence detection

. Open window detection

Tempered



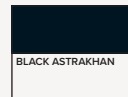
MIRROR EFFECT

Tempered

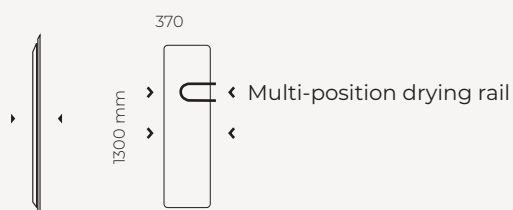


WHITE LILY

Tempered



BLACK ASTRAKHAN



Thickness 158 mm

1500 W



CAMPAVER BAINS *nativ*
- *White lily* - 1500w

CAMPAVER BAINS nativ
- Black astrakan - 1500w



CAMPAVER BAINS nativ
- *White Lily* - 1500w



MATERIAL
THAT IS EXCEPTIONAL



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Bath
room

HUG nativ ORIGINE FRANCE GARANTIE
BY Cert. 6030118

**BATHROOM RADIATOR CONNECTED TO
CERAMIC, LAVA AND GLASS ACTIVE FRONT.
DUAL EFFECT: CONTROLLED INERTIA AND GENTLE HEAT**

. Lava stone, ceramic or tempered glass front

. New nativ interface

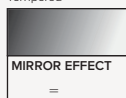


- Colour graphic display
- Demand-response for peak times
- Synchronisation between devices

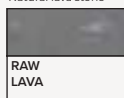
. Absence detection

. Open window detection

Tempered



Natural lava stone



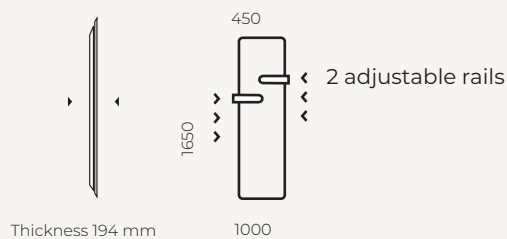
Ceramic



Ceramic



Ceramic



HUG nativ

the bathroom as a living space

Why HUG? They address the need for drying and hanging: for bathrooms and open kitchens, but also entrances that follow the same rhythm of life as a bedroom or living room.

The HUGs are designed with drying rails, so there's no need for a fan to ensure silence and reduce thickness. The smart boost function can be activated to for maximum heat via override operation.

HUG nativ
- Raw Lava - 1000w



HUG nativ
- Terre de Mars - 1000w





HUG nativ
- White Marble - 1000w



sublime materials, ultimate comfort.

intuis
SIGNATURE



Bath
room

HOLIDAY



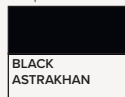
**FAN-POWERED TOWEL WARMER WITH ACTIVE
FRONT IN CERAMIC OR TEMPERED GLASS FINISH**

- . Tempered glass or ceramic front
- . Absence detection
- . Open window detection
- . LED mood lighting
- . Temperature and drying boost
- . Power 1300 W: 400 W + 900 W fan

Tempered



Tempered



Ceramic



Choice of finishes

Rail
grey

White rail

Black rail

Mirror effect



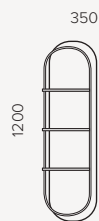
Black



White slate



Thickness 114



1300



HOLIDAY

- Black astrakhan - 1300 W



HOLIDAY

- Black astrakhan - 1300 W



Mood lighting







sublime materials, ultimate comfort.

intuis
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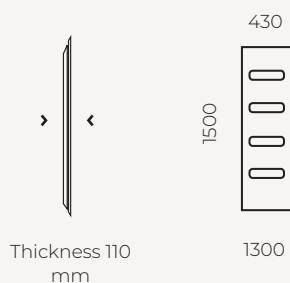
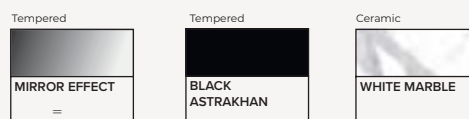
Bath
room



BV Cert. 603018

**FAN-POWERED TOWEL WARMER WITH ACTIVE FRONT
IN CERAMIC OR TEMPERED GLASS**

- . Tempered glass or ceramic front
- . Open window detection
- . LED mood lighting
- . Temperature and drying boost
- . 1300 W output: 300 W + 1000 W fan





ELITE - *Black astrakhan* -



ELITE - Mirror effect - 1300w



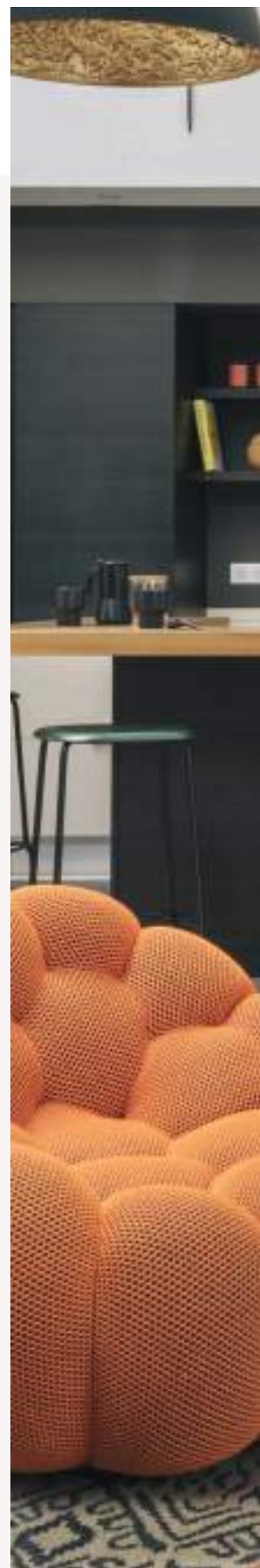


SIMPLIFY YOUR LIFE

With a high-performance, easy-to-use smart system, discover the pleasure of getting what you want when you want it.



The Intuis Connect application, a smart system for the home, lets you personalise the comfort experience through remote and voice control, temperature-adjustable room-by-room heating schedules and energy monitoring. Intuis Signature is also the guarantee of easy-to-use integrated intelligence that allows you to receive notifications to anticipate your use and manage unforeseen events, all to better control your energy consumption by day, month and year.





REMOTE AND VOICE CONTROLLED.



**HEATING SCHEDULES ROOM BY ROOM
THAT ARE TEMPERATURE ADJUSTABLE.**



CONSUMPTION MONITORING.



**SMART OPERATION USING
INTUIS CONNECT ALGORITHMS :**

- Absence detection
- Notifications
- Use anticipation
- Contingency management

CAMPAVER nativ

L'ORIGINAL
CAMPAVER 50 ANS
D'EXCELLENCE

- Formats: horizontal, vertical and skirting board option
- Tempered glass front
- 3 gloss finishes

FINISHES



Black
astrakhan



White lily



Mirror effect



REGULATION nativ

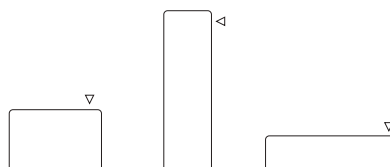


- Colour graphic display
- Demand-response for peak times
- Synchronisation between devices
- Free and preset programming
- Behavioural indicator
- Retractable presence sensor
- Open window detector
- Locking of controls or fixing set temperature by PIN code (hotel functions)
- Energy Savings Certificate (EEC) compliant



BV Cert. 6030118

MODELS



▽ Location of control panel

TECHNICAL SPECIFICATIONS

TEMPERED GLASS FRONT

POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT	BLACK ASTRAKHAN ■	WHITE LILY □	MIRROR EFFECT ■
watts	mm	mm	mm	kg			
HORIZONTAL MODEL							
1000	820	565	108	16,0	K161123	K161113	-
1500	1098	565	108	22,0	K161125	K161115	-
2000	1222	565	108	24,0	K161127	K161117	-
VERTICAL MODEL							
1000	450	1650	113	28,5	K161223	K161213	K161233
1500	450	1650	113	28,5	K161225	K161215	K161235
2000	550	1650	113	35,5	K161227	K161217	K161237
SKIRTING BOARD MODEL							
1000	1222	312	104	14,0	K161423	K161413	-
1500	1600	312	104	17,0	K161425	K161415	-

* Wall thickness with fixing bracket (bracket thickness: 40 mm).

230 V single phase

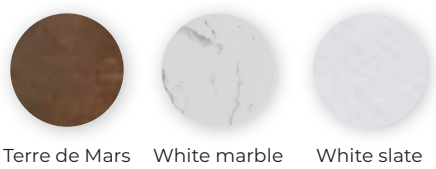
IP 24 - IK 07 - Class 2

5-year warranty

KERAMOS nativ

- Formats: horizontal and vertical
- Ceramic front
- 3 finishes

FINISHES



Terre de Mars White marble White slate

REGULATION nativ

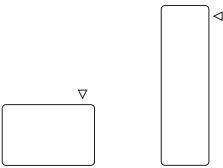


- Colour graphic display
- Demand-response for peak times
- Synchronisation between devices
- Free and preset programming
- Behavioural indicator
- Retractable presence sensor
- Open window detector
- Locking of controls or fixing set temperature by PIN code (hotel functions)
- Energy Savings Certificate (EEC) compliant



BV Cert. 6020118

MODELS



▽ Location of control panel

TECHNICAL SPECIFICATIONS

CERAMIC FRONT					TERRE DE MARS 	WHITE MARBLE 	WHITE SLATE 
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT			
watts	mm	mm	mm	kg			
HORIZONTAL MODEL							
1000	820	565	112	20,0	K164133	K164113	K164123
1500	1098	565	112	28,0	K164135	K164115	K164125
2000	1222	565	112	30,0	K164137	K164117	K164127
VERTICAL MODEL							
1000	450	1650	117	32,5	K164233	K164213	K164223
1500	450	1650	117	32,5	K164235	K164215	K164225
2000	550	1650	117	40,0	K164237	K164217	K164227
* Wall thickness with fixing bracket (bracket thickness: 40 mm).					230 V	IP 24 - IK 09 - Class 2	5-year

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NATURAY nativ

- Formats: horizontal and vertical
- Natural lava stone front
- 3 finishes

FINISHES



Raw Lava



Greige



White Lava



REGULATION nativ

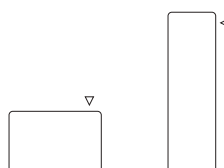


- Colour graphic display
- Demand-response for peak times
- Synchronisation between devices
- Free and preset programming
- Behavioural indicator
- Retractable presence sensor
- Open window detector
- Locking of controls or fixing set temperature by PIN code (hotel functions)
- Energy Savings Certificate (EEC) compliant



BV Cert. 6030118

MODELS



▽ Location of control panel

TECHNICAL SPECIFICATIONS

NATURAL LAVA STONE FRONT							
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT	RAW LAVA ■	GREIGE ■	WHITE LAVA ■
watts	mm	mm	mm	kg			
HORIZONTAL MODEL							
1000	820	565	115	26,0	K160123	K160133	K160113
1500	1098	565	115	35,0	K160125	K160135	K160115
2000	1222	565	115	38,0	K160127	K160137	K160117
VERTICAL MODEL							
1000	450	1650	128	41,0	K160223	K160233	K160213
1500	450	1650	128	41,0	K160225	K160235	K160215
2000	550	1650	128	50,0	K160227	K160237	K160217
* Wall thickness with fixing bracket (bracket thickness: 40 mm).					230 V single phase	IP 24 - IK 09 - Class 2	5-year warranty

CAMPAVER BAINS nativ

- Format: vertical
- Tempered glass front
- 3 finishes

FINISHES



Black
astrakhan



White lily



Mirror effect



REGULATION nativ

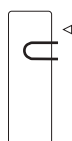


- Colour graphic display
- Demand-response for peak times
- Synchronisation between devices
- Free and preset programming
- Behavioural indicator
- Retractable presence sensor
- Open window detector
- Locking of controls or fixing set temperature by PIN code (hotel functions)
- Energy Savings Certificate (EEC) compliant



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MODELS



▽ Location of control panel

TECHNICAL SPECIFICATIONS

TEMPERED GLASS FRONT

POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT	BLACK ASTRAKHAN ■	WHITE LILY □	MIRROR EFFECT ■
watts	mm	mm	mm	kg			
1500	370	1300	158	18,0	K165125	K165115	K165135

* Wall thickness with fixing bracket (bracket thickness: 45 mm).

ADDITIONAL TOWEL RAIL

	BLACK ■	WHITE □
ADDITIONAL TOWEL RAIL**	KITBCV2SEPB	KITBCV2BCCB

** Supplied with towel rail. Black or white finish.

230 V single phase

IP 24 - IK 07 - Class 2

5-year warranty

HUG nativ

- Format: Vertical
- Ceramic, natural lava stone or tempered glass front
- 5 finishes



FINISHES



Terre de Mars



White marble



White slate



Mirror effect



Raw Lava

REGULATION nativ

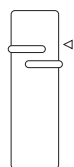


- Free and preset programming
- Behavioural indicator
- Retractable presence sensor
- Open window detector
- Locking of controls or fixing set temperature by PIN code (hotel functions)
- Energy Savings Certificate (EEC) compliant



BV Cert. 6020118

MODEL



▽ Location of control panel

TECHNICAL SPECIFICATIONS

CERAMIC FRONT							
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT	TERRE DE MARS 	WHITE MARBLE 	WHITE SLATE 
watts	mm	mm	mm	kg			
1000	450	1650	194	37,5			
TEMPERED GLASS FRONT							
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT		REFLECT 	
watts	mm	mm	mm	kg			
1000	450	1650	194	33,5			
NATURAL LAVA STONE FRONT							
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT		RAW LAVA 	
watts	mm	mm	mm	kg			
1000	450	1650	194	46			

* Wall thickness with fixing bracket (bracket thickness: 45 mm).

230 V single phase

IP 21 - IK 07 - Class 2

5-year warranty

ADDITIONAL TOWEL RAIL

	BLACK ■	WHITE □
ADDITIONAL TOWEL RAIL	KITBCV2SEPB	KITBCV2BCCB

** Supplied with towel rail. Black or white finish.

HOLIDAY

- Format: Vertical
- Ceramic or tempered glass front
- 3 finishes



FINISHES



Black
astrakhan



Mirror effect



White slate

REGULATION BOOST 3.0

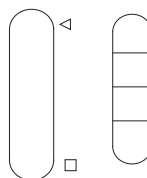


- Free and preset programming
- Behavioural indicator
- Presence sensor
- Open window detector
- Locking of controls or fixing set temperature by PIN code (hotel functions)
- Energy Savings Certificate (EEC) compliant



BV Cert. 6030118

MODEL



* Black, white or grey finish rail to be specified when ordering

- ▽ Location of control panel
- Slot for connection module
- * Independent towel rail

TECHNICAL SPECIFICATIONS

TEMPERED GLASS FRONT						
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT	BLACK ASTRAKHAN ■	MIRROR EFFECT ■
watts	mm	mm	mm	kg		
1300	350	1200	114	17,5	ICHO1SEP13	ICHO1MIRE13
CERAMIC FRONT						
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT	WHITE SLATE □	
watts	mm	mm	mm	kg		
1300	350	1200	114	22,0	K206224	
* Wall thickness with fixing bracket (bracket thickness: 45 mm).			230 V single phase		IP 21 - IK 07 - Class 2	
					5-year warranty	

SWIVEL TOWEL RAIL**

WHITE □ GREY ■	BLACK ■
TOWEL RAIL KITBCVHBCCB KITBCVHGRIS	KITBCVHSEPB

** Rail to be ordered separately, black, white or grey finish

CONNECTION MODULE AND SHUNT KIT

INTUIS CONNECT WITH NETATMO	BLACK ■	WHITE □
CONNECTION MODULE (ON EACH RADIATOR OR SINGLE PILOT WIRE)	NEN9241AAHS	NEN9241AA
SHUNT KIT (FOR 1 RADIATOR ONLY)	NEN930AAA	

ELITE

- Format: Vertical
- 3 finishes

FINISHES



Black astrakhan Mirror effect White marble

REGULATION BOOST 3.0



- Free and preset programming
- Behavioural indicator
- Presence sensor
- Open window detector
- Locking of controls or fixing set temperature by PIN code (hotel functions)
- Energy Savings Certificate (EEC) compliant



MODEL



▽ Location of control panel

TECHNICAL SPECIFICATIONS

TEMPERED GLASS FRONT						
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT	BLACK ASTRAKHAN ■	MIRROR EFFECT ■
watts	mm	mm	mm	kg		
1300	430	1500	110	26,0	ICELISEPB13	ICELIMIRE13
CERAMIC FRONT						
POWER	WIDTH	HEIGHT	THICKNESS*	WEIGHT	WHITE MARBLE □	
watts	mm	mm	mm	kg		
1300	430	1500	110	35,0	K205114	

* Wall thickness with fixing bracket (bracket thickness: 45 mm). 230 V single phase IP 21 - IK 07 - Class 2 5-year warranty

CONNECTION VIA PILOT WIRE

Can be integrated into an installation connected only via the pilot wire and if at least one other radiator in the installation is fitted with an intuitis connect with Netatmo connection module and a shunt kit.

Extract from Terms and Conditions

These general terms and conditions of sale (hereinafter the "Terms and Conditions of Sale" or "T&Cs") govern the contractual relationship between Muller Intuitiv, with a share capital of 6,408,656.00 euros, having its registered office at 28, rue de Verdun, 92150 Suresnes, registered in the Nanterre Trade and Companies Register under number 334 981 958 (hereinafter the "Seller") and its customers (hereinafter the "Buyer") for the sale of heating, ventilation and domestic hot water products and equipment (hereinafter the "Products").

1. GENERAL INFORMATION - ORDERING

- 1.1 Any order placed or sent to the Seller necessarily implies, as an essential and determining condition, the Buyer's unreserved acceptance of the present Terms and Conditions and waiver of their own general terms and conditions of purchase. The T&Cs take precedence over any of the Buyer's general or specific purchasing conditions and/or over any printed or handwritten provisions included in any of the Buyer's commercial documents, whether these documents and/or conditions were sent to the Seller before or after the Buyer's receipt of the present Terms and Conditions. Only special clauses duly approved in writing by the Seller may derogate from this.
- 1.2. The Seller is only bound by any commitments made by its representatives or employees subject to written confirmation.
- 1.3. All orders must be placed by the Buyer in writing, (including by e-mail or electronic data interchange [hereinafter, "EDI"]), and must include the exact name and part number of the Product, the quantity and desired delivery location, the base price in accordance with the price list and any purchase price negotiated with the Seller. When an order is placed based on a quotation or proposal from the Seller, the reference of this quotation or proposal must be indicated in the order. On receipt of an order, if the Seller accepts it, they will confirm the order in writing, (including by email or EDI) by means of an order acknowledgement which will include the part number, name, quantity, delivery date and the price of the Products, which results in the formation of a contract between the parties.
- 1.4. The Seller reserves the right to refuse an order, particularly if one or more previous orders have not been paid for by the due date, and to confirmation the order subject to the Buyer providing accounting, financial and legal documents and, where applicable, guarantees.
- 1.5. Any order confirmed by the Buyer is firm and final and may not be modified or cancelled after a period of 4 calendar days following the issue of the acknowledgement of receipt of the order by the Seller. As an exception to the above, no modification or cancellation will be possible, even within the aforementioned period of 4 calendar days, once the order has been dispatched to the Buyer. In this case, the Buyer must pay the price of the order, in accordance with these T&Cs.
- 1.6. The Seller reserves the right to modify certain Products or to stop manufacturing them without prior notice and at any time. Where applicable, the Buyer will be offered the model in the range closest to that shown on the order.
- 1.7. The Products sold are accompanied by the

necessary instructions for use in accordance with legal and regulatory requirements.

2. TRANSPORT - DELIVERY TIMES - CUSTOMS

- 2.1. Due to circumstances that may affect the course of production, the delivery times mentioned on the order acknowledgement or any other document are purely indicative. Delays in these shall not give the Buyer the right to cancel all or part of the order or to refuse the Products to which the order relates. The Seller shall not be held liable for them, nor shall they give rise to any withholding, compensation, penalties or damages of any kind.
- 2.2. Delivery is deemed to have taken place when the Products are made available to the Buyer at the place of delivery indicated on the order acknowledgement, in the mode of transport of arrival. Invoicing is triggered by delivery.
- 2.3. The Products are packaged, loaded, transported and made available to the Buyer by the Seller at the place of delivery, ready to be unloaded by the Buyer. The transfer of risk takes place as soon as the Products are delivered, as indicated above, and are ready to be unloaded by the Buyer onto the means of transport. It is the Buyer's responsibility to check the Products as soon as they are delivered, to raise any issues with the carrier and, if necessary, to take any action against the carrier in accordance with Article 4 below.
- 2.4. The weight of each Product does not include packaging. Any special packaging will be invoiced separately.
- 2.5 For sales abroad and to French overseas departments and territories, the Buyer undertakes to send the duly signed transport document to the Seller.

3. PRICES - PAYMENT TERMS

- 3.1. The prices of the Products are those in effect at applicable rate at the time the order is placed, unless expressly agreed otherwise in the order acknowledgement or any other subsequent document expressly accepted by the Seller.
- 3.2. Prices are ex works (delivery costs to be borne by the Buyer) and are stated, in accordance with the provisions of Article 9 of the present T&Cs, exclusive of tax, French eco tax, transport fees and handling for collection or dispatch from our warehouses (3% in addition to the price excluding VAT). By way of exception, prices are carriage paid (delivery costs to be borne by the Seller) subject to the Seller's specific agreement, sent in writing prior to the order, given in particular in consideration of the nature of the Product and/or the amount of the order.
- 3.3. Unless otherwise agreed in writing between

the Parties, invoices are payable no later than 30 days after the invoice date, by bank transfer. This maximum payment period applies to all invoices, whether interim or summary.

- 3.4. Any delay in payment will result in the Buyer being invoiced late payment interest due to the Seller, equal to the current refinancing rate of the European Central Bank plus ten points. Recovery costs will be added to these amounts. Any total or partial non-fulfilment by the Buyer of their payment obligations will result in the addition of a flat-rate €40 fee for collection costs as provided for in article D 441-5 of the French Commercial Code, unless such are higher, and without prejudice to any damages.
- 3.5. The Seller reserves the right to demand full or partial payment of the price of the Products at the time of order confirmation if it has reason to suspect payment difficulties on the part of the Buyer.
- 3.6. Payment terms may not be extended and any complaint about the quality of a Product shall not affect the payment thereof, unless expressly agreed otherwise by the Seller. In any event, payment may only be withheld in respect of the invoiced value of the parts in question.
- 3.7. In the event of non-payment in full of an invoice that has fallen due, and after formal notice has remained without effect for 48 hours, the Seller reserves the right to suspend delivery of any current and/or future order.

4. COMPLAINTS - RETURNS.

- 4.1. In order to be accepted, complaints about the composition, quantity and weight of the Products delivered or their non-conformity with the dispatch note must be made within 8 days of delivery of the Products within the meaning of Article 2.2, without prejudice to the measures to be taken with regard to the carrier within 72 hours in accordance with the provisions of Article L.133-3 of the French Commercial Code.
- 4.2. No returned Products will be accepted without the Seller's prior written agreement to the principle of the return, as well as its financial and operational terms.
- 4.3. No invoice or payment owed by the Buyer to the Seller may be offset at the sole initiative of the Buyer against any claim which the Buyer may have or may believe to have against the Seller, in particular in the event of an allegation by the Buyer of late delivery or non-conformity of the Products delivered, the prior written agreement of the Seller being absolutely essential, regardless of any provisions to the contrary which may appear in the Buyer's terms and conditions of purchase. Any such compensation not authorised by the Seller will be treated as a payment default, in which case the Seller will be entitled to refuse any new orders, or

even to stop deliveries relating to orders in progress.

5. RETENTION OF OWNERSHIP

5.1. The Seller shall retain ownership of the Products sold until the price of the Products and any accessories has been paid in full. Any clause to the contrary, particularly one contained in any general terms and conditions of purchase, is deemed to be unwritten. Failure to pay any of the amounts when due may result in the Products being recovered on first request and without prior formal notice, without prejudice to any damages and/or the right to suspend any other order in progress. By express agreement, the Seller may exercise its rights under this clause in respect of any receivables it may be entitled to in respect of all Products in the Buyer's possession or recover the price thereof in the event of resale, these being assumed by agreement to be the unpaid Products. All costs relating to the return of the Products shall be borne by the Buyer and shall be added to the amount owed to the Seller. In the event of damage to the recovered Products, the Seller shall be entitled to request payment of compensation to cover the cost of repair of the damaged Product. Once the Products have been returned or recovered, the Seller may resell them. The proceeds of such sale will be deducted from the sums still owed by the Buyer, including the costs of recovering or repairing the goods. By express agreement, the value of the recovered goods within the meaning of Article 2371 of the French Civil Code shall be determined by reference to the resale price (excluding tax) of the Product, as obtained by the Seller. If this price exceeds the amount of the sums still owed by the Buyer, the Seller will refund the Buyer a sum equal to the difference.

5.2. Without prejudice to the above, the Buyer assumes the risk of loss or deterioration of the Products as well as liability for any damage they may cause, as soon as the Products are received by the Buyer on the method of transport used.

6. WARRANTY

6.1. The warranty is strictly limited, at the Seller's discretion, to the free replacement or repair of the part or parts of the Product that are found to be defective. The warranty excludes all labour and travel costs (such as, in particular, those relating to the recovery, dismantling and reassembly of the Product or the defective part), all transport/delivery charges for the Product or part as well as any compensation for damages.

6.2. All returns of parts are subject to the Seller's agreement in principle. As soon as the Seller agrees in principle to the return of the parts, they must be sent carriage paid and packaged within two weeks, and the costs of dismantling and reassembling the Product may under no circumstances be charged to the Seller.

6.3. The warranty can only be exercised in respect of Products that have been subject to normal use in the conditions for which they are intended, and in accordance with the instructions for use and user manuals accompanying the Products. The warranty is not applicable in the event of unforeseen circumstances or force majeure, nor in

respect of replacements or repairs resulting from normal wear and tear of the Products, deterioration or accidents caused by the negligence or fault of the Buyer or any third party, alterations to the Products, faulty installation, supervision, maintenance or storage and abnormal use or use that does not comply with the Seller's instructions.

6.4. The duration of the warranty for each Product is indicated in the Product price list ("Warranty Period"). The warranty runs from the date of invoice. If it is not possible to establish a definite date, the maximum guarantee period may not exceed the Guarantee Period by more than six months, calculated from the date of manufacture of the Product (as indicated on the identification label on the Product).

6.5. Repairs and replacements carried out under the warranty do not result in a new warranty period beginning and do not extend the original warranty.

6.6. Spare parts essential to the use of the Product will be available for 5 years from the date of manufacture of the Product, unless a longer period is given in the after-sales charter.

6.7. In the event that the Buyer wishes to extend the duration or application of the warranties with respect to the warranty granted by the Seller under the terms of these T&Cs, when reselling the Products to its customers, or that such extension of the warranty with respect to its customers stems from legal provisions that apply to its obligations towards its customers, it shall do so at its sole risk and responsibility. In this event, the Buyer undertakes (i) not to claim any warranty from the Seller in excess of that provided for in the T&Cs, (ii) to indemnify the Seller and hold it harmless for any compensation (including legal fees and court costs) that they may be ordered to pay and for any damages they may suffer as a result of the extended warranty granted by the Buyer to its customers.

6.8. The warranty provided under the terms of the present T&Cs and those provided by law are the only warranties offered by the Seller to the Buyer.

6.9. After-sales service is provided by the Seller, in accordance with the terms of the After-Sales Service Charter.

7. RESPONSIBILITY

7.1. The Seller's liability is strictly limited to the obligations set out in the T&Cs. The Seller is only liable for direct material damage resulting from faults caused by the Seller. As a result, the Seller is not obliged to compensate for any consequential injury or damage suffered by the Buyer or any third party resulting from a breach by the Buyer or a third party or from non-compliance with contractual or legal obligations relating in particular to a lack of care, upkeep, storage or maintenance of the Products or to incorrect installation/use of the Products or of the installations in which these Products are fitted or resulting from acts of wilful damage or vandalism. In any event, the Seller's liability shall not exceed the amount of the Buyer's order from which the event arose.

7.2. The Seller is also not liable for damage caused to movable or immovable property which the Buyer does not use primarily for their personal use or private consumption, in accordance with article 1245-14 of the French Civil Code.

7.3. Any action against the Seller is time-barred on expiry of a period of one year from the event giving rise to the action for damages.

7.4. Under no circumstances will the Seller be liable to the Buyer or any third party for any consequential or indirect loss or damage such as, but not limited to, loss of profit, loss of business, loss of commercial opportunity, increased overheads or lower savings than expected, even if such loss or damage was foreseeable.

7.5. The Seller declines any and all other express or implied liability, including but not limited to liability for saleability, fitness for a particular purpose, or results obtained from the use of the Products.

8. FORCE MAJEURE/UNFORESEEN CIRCUMSTANCES

8.1. Neither party shall incur any liability whatsoever if it is prevented or delayed from carrying out its obligations due to force majeure, under the conditions set out in this article.

8.2. Force majeure is any event beyond the control of the party failing to fulfil its obligation, which could not reasonably have been foreseen at the time the order was confirmed, the effects of which cannot be avoided by taking appropriate measures, and which prevents the party in question from fulfilling its obligation.

8.3. By express agreement, it is agreed that the following cases in particular constitute force majeure within the meaning of this article, without it being necessary to demonstrate their unforeseeable nature: industrial disputes, intervention by civil or military authorities, legislative or regulatory changes, natural disasters, fire, water damage, malfunction or interruption of the telecommunications network or the electricity network, tooling accidents, scrapping of important parts in the course of manufacture, failure or default of a supplier or subcontractor, unavailability of raw materials or energy, interruption or delay

in transport or any other cause leading to total or partial unemployment for the Seller or its suppliers, pandemics or epidemics, confinement of populations, acts of terrorism or riots, the introduction of legislative or administrative rules prohibiting the manufacture and/or marketing of the Products.

- 8.4. Failure to comply with an obligation to pay a sum of money cannot be excused by force majeure.
- 8.5. The fact that one Party is affected by a case of Force Majeure does not release the other Party from the fulfilment of its own obligations.
- 8.6. Article 1195 paragraph 2 of the French Civil Code does not apply to contracts entered into between the Seller and the Buyer and covered by the present T&Cs.

9. TAXES AND OTHER CONTRIBUTIONS

- 9.1. Our prices do not include VAT, delivery charges or eco-tax. All orders will be invoiced inclusive of VAT at the rate applicable on the day of Delivery.
- 9.2. In accordance with articles L. 541-2 and L. 541-10 of the French Environmental Code, as a manufacturer of electrical and electronic appliances, the Seller has joined an eco organisation in order to fulfil its obligations in respect of the collection, disposal and handling of electrical appliances deemed to be household waste. An eco-contribution is shown on the invoices. This eco-contribution must be passed on identically by all Buyers to their own customers. It cannot be discounted or reduced.
- 9.3. With regard to electrical waste deemed to be commercial waste, unless otherwise agreed between the parties, the collection, disposal and handling of such waste shall be the responsibility of the Buyer. The above obligations must be transferred from subsequent commercial purchasers to the end user of the Product, on penalty of criminal sanctions.

10. SEVERABILITY, WAIVER, ASSIGNMENT AND CHANGE OF CONTROL

- 10.1. The nullity, unenforceability or, more generally, the lack of effect of any one of the provisions of the present T&Cs shall not affect any other provision, which shall all remain perfectly valid and binding.
- 10.2. Insofar as possible, the parties agree to replace any ineffective provision with a valid provision having the same effect and reflecting their original intention. If this is not achieved, the provision will be deemed never to have existed.
- 10.3. The waiver by either party of any of these provision from time to time shall not be construed as a permanent waiver by that party of its right to exercise such provision.
- 10.4. The Seller may freely assign all or part of the order(s) entered into with the Buyer. When such transfer is made to a company outside of the Intuis group, the Seller will inform the Buyer within a reasonable period of time. The transfer of the order(s) releases the Seller.
- 10.5. In the event of a change in control of the Buyer, within the meaning of Article L. 233-3 of the French Commercial Code, the Buyer shall inform the Seller in writing without delay. Where such change of control takes

place in favour of a company carrying on a business which competes with the activities of the Intuis group, current orders will only be processed subject to the prior written agreement of the Seller.

11. INTELLECTUAL PROPERTY RIGHTS

- 11.1. The Buyer is forbidden to modify the Products in any way.
- 11.2. The Buyer expressly acknowledges that the intellectual property rights held by the Seller in respect of the Products and the software used by the Seller, such as, but not limited to, trademarks, trade names, Product names, logos or any other distinctive sign, patents, expertise or trade secrets, are and shall remain the exclusive property of the Seller. Unless expressly stipulated otherwise in this article, the Buyer does not hold any intellectual property rights relating to the Products or software. The Buyer is therefore prohibited from (i) directly or indirectly contesting the validity or ownership of these Intellectual Property rights, (ii) manufacturing the Products or having them manufactured.
- 11.3. The Seller grants the Buyer the right to use the trademarks, trade names and logos owned by the Seller as necessary for the resale of the Products, under the conditions agreed by the Seller. Under no circumstances may such use be considered as the granting of a trademark licence for any other purpose.
- 11.4. The Seller makes no representation and gives no warranty to the Buyer as to the validity of the trademarks and logos granted or as to the fact that they do not infringe (or are not likely to infringe) the intellectual property rights of third parties. However, it undertakes to use its best efforts, insofar as is legally possible, to try to ensure some protection of the intellectual rights granted.
- 11.5. The Buyer shall not in any way alter the written and visual references to the Seller's trademarks and logos on the Products and accessories and/or on any promotional material.

11.6. Seller, assuming the risks of its own exploitation and as to the fact that the trademarks/trade name/logos are the exclusive property of the Seller.

The Buyer is not authorised to use the Seller's trademarks/logos/trade names as a corporate name or as a component of a corporate name, nor to make any filing or registration in its name, or in the name of any other person, including any trademark filing or any domain name registration, which includes or relates to the trademark. The Buyer undertakes to ensure that no confusion is created in the minds of anyone, and in particular customers, as to its status as an independent trader of the

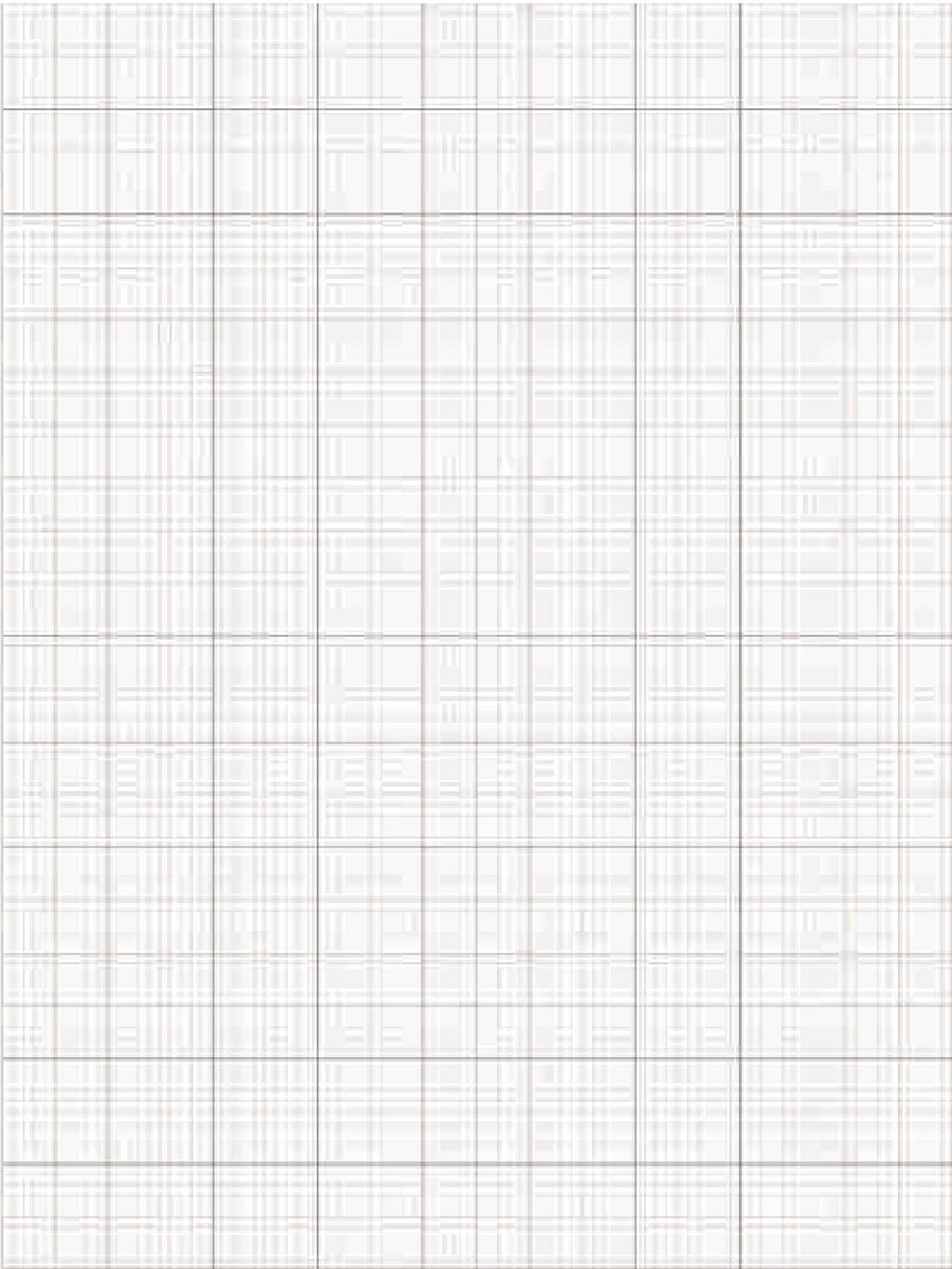
12. CONFIDENTIALITY

- 12.1. Information of any kind, in particular technical, commercial and financial information, brought to the knowledge of one Party by the other Party, by means of any medium whatsoever, will be subject to the strictest confidentiality. Each Party undertakes to ensure that this obligation of confidentiality is respected by all persons, including its staff, advisors, potential subcontractors and suppliers, to whom the confidential information may be disclosed, such disclosure being made only to enable the smooth completion of the Sale.

- 12.2. The obligation of confidentiality will remain effective for 10 years from the delivery of the Product sold.

13. GOVERNING LAW - JURISDICTION - DISPUTES

- 13.1. The T&Cs and, more generally, the sale of the Products are governed by French law.
- 13.2. Any dispute, controversy or difference of any nature whatsoever arising between the Parties, and relating in particular, without this list being exhaustive, to the validity, interpretation, performance or non-performance of the T&Cs and to sales of the Products, as well as to the relationship between the Buyer and the Seller under the terms hereof, shall be subject to mediation as a means of amicable settlement prior to referral to the Commercial Court of Nanterre. This mediation will be regulated by the CMAP mediation rules which the Parties agree to respect (CMAP -<http://www.mediationetarbitrage.com>).
- 13.3. In the absence of an amicable agreement between the parties in the mediation procedure, exclusive jurisdiction over any dispute or litigation is granted to the relevant courts of Paris, notwithstanding multiple defendants or the introduction of third parties, including for protective measures, summary or ex parte proceedings.





Photos:
Lucas Laurent

Design and production :
agence white





intuis
SIGNATURE

intuis.fr

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